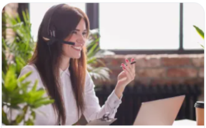
Revolutionize Customer Experience with Visual AI

Harness the Power of Computer Vision and Augmented Reality to Delight Customers and Drive Exceptional Business Growth.

BOOK A FREE DEMO

Elevate visual engagement across every interaction



Contact Centers

Boost agent productivity and optimize customer service by leveraging the power of Intelligent Visual Assistance.

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Field Services

Empower technicians with remote Visual Assistance and an interactive visual AR companion to level up their driving skills.

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Self Service

Enhance your self-service channel by integrating a live AR assistant, creating a visual, interactive, and personalized experience.

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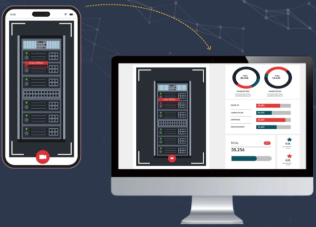
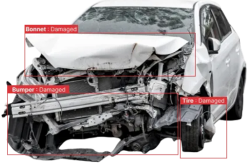
Request a demo

Simplify support for customers and technicians

RemoteMax's patented technology allows your users to seamlessly stream their mobile device camera or screen in real-time through a web connection, enabling interactive visual engagement with ease.

Explore how it works





Enchant your customers with the power of visual AI

Harness the potential of Computer Vision and Augmented Reality to revolutionize your Customer Experience and achieve remarkable business results.

Explore how it works

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In a World of Words, We Show: Embracing the Power of Visuals

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Visual Automation to Empower Yourself

Intuitive Visual Engagement for Unforgettable Interactions.

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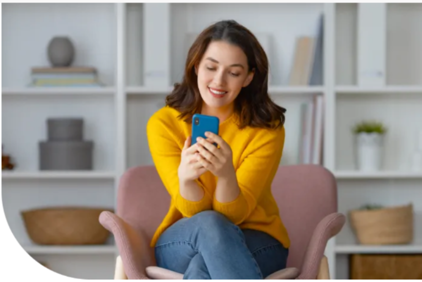
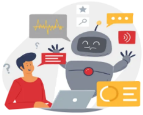


REVAMP SELF-SERVICE WITH VISION & TECHNOLOGY

Redefine Self-Service Experiences through the Intuitive Fusion of Visuals, Augmented Reality (AR), and Computer Vision AI.



Automate AR Assistance

Provide engaging and interactive self-service experiences by leveraging computer vision AI capable of visually perceiving, diagnosing, and guiding users through various tasks.

Visual Flows

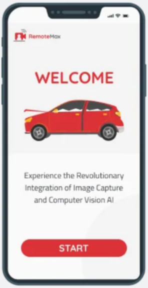
Streamline any process with intuitive visual self-service flows that seamlessly integrate image capture and computer vision AI.

Computer Vision AI Across Every Channel

Elevate your chatbot, virtual assistant, mobile app, and other platforms to new heights by incorporating integrated computer vision AI for enhanced insights and guidance.

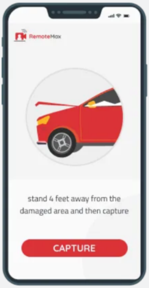
TROUBLE FREE VISUAL SELF SERVICE

Experience the Revolutionary Integration of Image Capture and Computer Vision AI, Enhancing Performance Across Unboxing, Warranty Registrations, IVR Flows, and Beyond Through Visuals

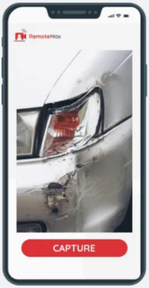


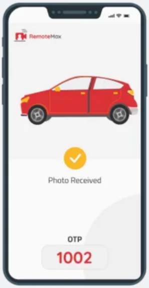
WELCOME

Experience the Revolutionary Integration of Image Capture and Computer Vision AI



stand 4 feet away from the damaged area and then capture





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Drive Offline

Full Integration of Computer Vision AI, Redefining Visual Experiences in Self Service

Maximize Containment Rate and NPS by Upgrading Your Chatbot, Mobile App, and Support Tools with Cutting-Edge Computer Vision AI Integration.

We believe that visuals speak louder than words

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Revolutionize Field Service with the Magic of Visual Automation

Empower Performance with AI-Powered Visual Assistance at Every Touchpoint.

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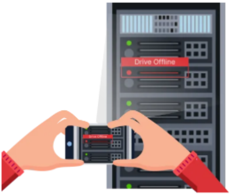


Unleash Field Technician Brilliance with AI Visual Guidance

Elevate Efficiency & Amplify First-Time Fix Rates, Slash Costs, and Accelerate Training with Seamless Visual Connectivity between Customers and Technicians. Integrated Flows Capture Vital Visual Information, Optimizing Worksite Assessment, Job Progress Tracking, and Process Compliance. Let AI Streamline Remote Tasks, Enabling Automated Job Confirmation and Visual Guidance for Technicians and Customers. With Remote Live Assistance, Unleash the Power of Service Virtualization and Expert Consultation, Anywhere, Anytime.

We believe that visuals speak louder than words

Unveiling the Mechanism

Remote Technician Remote Expert Self-Service

Enable Remote Customer Support from the Back Office, Enhancing Efficiency through Pre-Dispatch Inspections and Reducing Reliance on On-Site Visits.

CONNECT

Simple visual connection between remote technician and customer via browser.

SEE

Technician sees and grasps customer's issue immediately

GUIDE

Technician uses AR tools to show customer how to address the issue

RESOLVE

Technician visually confirms that customer's issue has been resolved

Get a demo

Pioneer the Future with the Industry's First AI-Powered Solution

AI-powered visual automation

Ignite Technician Empowerment with the Power of Computer Vision AI for Augmented Knowledge, Guiding Technicians Virtually to Swift Issue Resolution.

SDK & Web-based solution

Empower Seamless Accessibility with Browser-Based (No App Required) and SDK-Based Visual Technology.

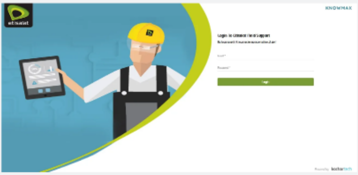
Enterprise Grade Platform

Cutting-edge Technology with Unmatched Precision, Reliability, Flexibility, and Seamlessly Integrated Solutions for Immediate Adoption and Enduring Influence.

See How We Can Help You Achieve Goals

- **Login With Given Credentials**
- User Friendly Dashboard
- Video Session links
- Field Engineer's Video Sessions
- Active Video Session

Explanation...



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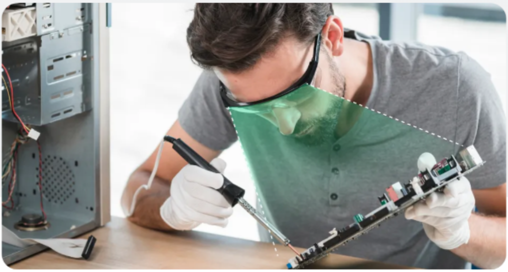
Explore RemoteMax for vuzix smart glasses



VISUAL JOB VERIFICATION

Enhance first-time fix rates utilizing Visual AI. Enable automatic inspection of every job before technicians depart from the worksite, all without the need for an internet connection.

Remote Assesment

Effortlessly gather images from technicians or customers at various stages such as before dispatch, during a job, or upon completion. The images are automatically tagged and seamlessly incorporated into the case history.

Service Virtualisation

Minimize dispatches by leveraging remote visual service. Highly skilled technicians establish visual connections with customers, gaining real-time visibility of their perspectives, and effectively guide them through self-service solutions.

Seamlessly Deliver Automation with the Enchanting Precision of Computer Vision AI

Step into the Future with RemoteMax's Patented Computer Vision AI, Equipping Technicians and Experts with the Supernatural Ability to Identify Devices, Tap into Real-Time Visual Knowledge, and Embrace AR Guidance for Effortless Issue Resolution

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Revolutionize Your Contact Centers

Boost Agent Productivity and Delight Customers: Ignite the Magic of Intelligent Visual Assistance

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Empower Your Contact Center with Visual Service Brilliance: Unlock Extraordinary Experiences

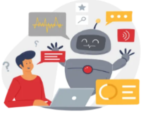
Step into the future of customer service with Remote Visual Customer Assistance. Say goodbye to communication barriers and bridge the visual gap between customers and contact centres. With this cutting-edge technology, automate information collection and empower agents to see exactly what their customers see on their smartphones or tablets.

Maximize performance

The enterprise market leader

Patented web-based solution

Effortlessly Enhance Customer Experience with App-Free Web-Based Technology



AI-powered visual automation

Accelerate Issue Resolution with Automated Visual Flows, Live Assistance, and Next-Level Computer Vision AI

Enterprise Grade Platform

Power Up Your Existing Tools and Platforms with Best-in-Class Innovation and Rock-Solid Reliability

Discover How Our Expertise Can Propel You Towards Goal Achievement

- **Login With Given Credentials**
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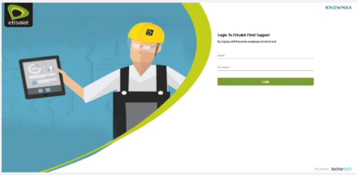
- Active Video Session

Explanation...



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Elevate your contact center with the dynamic capabilities of visual service

Empower your contact centers with remote visual customer assistance, effectively bridging the gap between customers and agents. Streamline information collection, enable agents to gain a firsthand view of customer perspectives, and provide visual guidance towards swift resolution using smartphones or tablets.

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We're RemoteMax. This is our story

Our Goal

At RemoteMax, our goal is simple: to simplify the way people interact with technology. We believe that technology should be easy to use and free from any unnecessary resistance. Our goal is to provide you with the knowledge and confidence to overcome any issues that arise. We achieve this by enabling service representatives and technicians to share their expertise with you, using the power of vision. With our experience in CX technologies, visual computing, Augmented Reality, and Big Data, we have the expertise to deliver on our commitment. Experience the difference that RemoteMax brings to your technological journey. Discover a world where technology becomes your ally, empowering you to resolve any challenges that come your way.

Our Approach

Unleashing the Power of Visuals

At RemoteMax, we are passionate advocates for the visual experience. As human beings, our brains process images a staggering 60,000 times faster than text. We firmly believe that the most effective way to make knowledge accessible is by showing rather than telling. That's where technology comes in, bridging the visual gap like never before. Our technology enables you to scale your services and deliver unprecedented delight. Together, we can harness the potential of visuals and revolutionize the way you engage with your audience.

Company Fact Sheet

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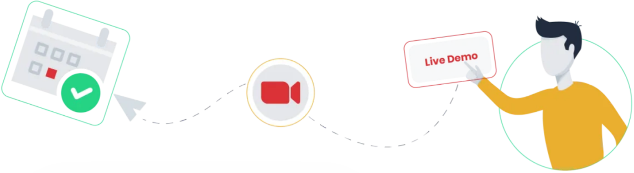

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Full Name *	Email *
Contact No *	Job Title *

Who Do You Want to Talk To?*

Please Select

Your Message:

Tell us more about your use case

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Job Title *

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Please Select

Your Message:

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